

CONFIDENTIAL ASSISTANCE LINE

The North Carolina Caring Dental Professionals provides a Confidential Assistance telephone line. The phone line service is provided for Dental Professionals, their families, and their staff who request help with problems of alcoholism, chemical dependency or psychiatric illness. This phone line is a toll-free number that is operational 24 hours a day.

When the phone line is called the caller is put in touch with the Executive Director/Associate Director of the North Carolina Caring Dental Professionals or the NCCDP Volunteer "on call". The Executive Director/Associate Director or Volunteer will attempt to gather sufficient information needed to initiate an intervention or other appropriate action.

The Confidential Assistance Line provides information about the North Carolina Caring Dental Professionals and referral to the appropriate North Carolina Caring Dental Professionals' Executive Director/Associate Director or Volunteer on a confidential basis. However, if the caller is considered to be a danger to himself/herself or others, this must be reported to appropriate sources for immediate assistance for the caller. If specific details are requested regarding disciplinary action, the caller will be referred to the North Carolina State Board of Dental Examiners for information. (See Appendix E and F for additional toll-free HELP lines.)

THE CONFIDENTIAL ASSISTANCE LINE TELEPHONE NUMBER IS:

1-800-230-3934